



Quality Policy Statement

Our key objective is to seek excellence in every aspect of our work and organisation. We aim to maintain honour and mutual respect with a professional approach in relations between both existing and prospective clients, members of the company and suppliers. By so doing we seek to achieve a service appropriate to the needs of our customers and to society at large.

We constantly aim to

- Identify objectives across the business, aimed at continuous improvement of the Management System and enhancing customer satisfaction
- Be open to new ideas and adaptive to change
- To be resourceful and innovative in meeting our customers needs and expectations
- Identify opportunities for preventive action, continuous improvement and to measure the effectiveness of the Quality Policy

Company objectives will be set annually and progress towards achievement monitored continuously as an integral part of the quality review process.

We seek to create conditions where people of high ability and high ideals, who share in our aims and objectives, are attracted to work for us. We encourage creativity, skill sharing and teamwork.

We operate in an organisational structure that allows people freedom and flexibility to use their skills to the full.

We continually seek to improve our performance and thereby the service given to our customers.

It is our policy to give clear instructions that are necessary to facilitate the planning and execution of projects to the required quality.

We will achieve high quality and consistency through a systematic and disciplined approach in

8th Floor, Froomsgate House
Rupert Street
BRISTOL
BS1 2JQ

York House
38 Great Charles Street
BIRMINGHAM
B3 3JY

The Derby Conference Centre
London Road
DERBY
DE24 8UX

2 Cecil Court
49-55 London Road
ENFIELD
EN2 6DE

69 Buchanan Street
GLASGOW
G1 3HL

Fairfax House
Merrion Street
LEEDS
LS2 8JU

9th Floor
60 Charles Street
LEICESTER
LE1 1FB

Paragon House
Seymour Grove
MANCHESTER
M16 0LN

Granger House
123-127 Clayton Street
NEWCASTLE
NE1 5EE

Unit 2 Pegasus Court
26 Herschel Street
SLOUGH
SL1 1PA



accordance with the principles of Total Quality Management and in compliance with BS EN ISO 9001:2000.

Above all, we will always remember that our customers are the very purpose of our business.

This Statement represents our commitment to Quality.

The quality policy will be reviewed annually as part of the management review process, to ensure its continued relevance and adequacy

8th Floor, Froomsgate House Rupert Street BRISTOL BS1 2QJ	York House 38 Great Charles Street BIRMINGHAM B3 3JY	The Derby Conference Centre London Road DERBY DE24 8UX	2 Cecil Court 49-55 London Road ENFIELD EN2 6DE	69 Buchanan Street GLASGOW G1 3HL	Fairfax House Merrion Street LEEDS LS2 8JU	9th Floor 60 Charles Street LEICESTER LE1 1FB	Paragon House Seymour Grove MANCHESTER M16 0LN	Granger House 123-127 Clayton Street NEWCASTLE NE1 5EE	Unit 2 Pegasus Court 26 Herschel Street SLOUGH SL1 1PA
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